

# Download

After the purchase you receive an automated confirmation email which contains a node-locked license key and instructions for download/install.

If you are a new customer, you also receive a [customer gateway](#) login email. Please also check your spam folder and contact us if the email is past due for more than 24 hours.

Download the plugin from the gateway as shown below and install RealFlow | Cinema 4D ( [OS X installation](#), [Windows installation](#)):

- The installer prompts you to activate your license.
- A license activator app opens, and you only need to follow the steps to paste in you license key and gateway/portal login ( [OS X licensing](#) , [Windows licensing](#)).
- The license app connects to the portal, checks the customer info, writes the .lic file and saves it directly to your local hard drive.
- You can also activate licenses at any time inside Cinema 4D by selecting "License" in the "RealFlow" [plugin menu](#).

For the floating license option, you will need to request a key directly from our support team. Please follow the instructions for the licensing process under [OS X](#) and [Windows](#).

## Downloading RealFlow | Cinema 4D

RealFlow | Cinema 4D is exclusively available from our customer gateway:

- Go to the [customer gateway](#) and enter your login data
- Click on **My Downloads**.
- On the "My Downloads" page look for "RealFlow | Cinema 4D" and go through the dropdown menus to generate your download link.